

# Quality Policy

**Since 1990, IRIS Instruments has been recognized worldwide in its specific sector of activity for its know-how, the quality of its products, its reactivity, its commitment and its support with customers and interested parties.**

Our strategy is quality oriented and aims to ensure the development and sustainability of the company.

The implementation of a Quality Management System based on the international standard ISO 9001:2015 facilitates the conquest of new customers and new markets. Our loyal customers are assured of our ability to make every effort to improve ourselves continuously.

***Catherine Truffert, the undersigned, President of IRIS Instruments, certify that I am responsible for the efficiency of our Quality Management System (QMS) and undertake to satisfy all the applicable requirements, to respect the needs and expectations of the various interested parties. I request the involvement of all in a process of continuous improvement of practices.***

**In line with this strategy, our main objectives are:**

- Constantly provide products and services that meet customer and regulatory requirements,
- Control production costs and limit those linked to non-compliance,
- Be available and responsive to the needs and expectations of interested parties,
- Respect our commitments to customers to keep their trust and establish a true partnership relationship,
- Control the technical, environmental, financial and commercial risks
- Seize any opportunity to achieve the objectives and improve the quality management system,
- Motivate teams and create individual and collective dynamics,
- Foster participatory initiatives and approaches for improvement.

These performance-based standards allow us to increase our ability to satisfy our customers and improve our organization through, among others:

- Taking into account the always complex and changing international context,
- The deployment of an approach based on the control of risks and opportunities in all sectors of the company to guarantee the achievement and continuous improvement of our results
- ...

Each of our processes contributes to the achievement of its objectives. Our QMS is subject to regular reviews. The Management Reviews and Management Committees allow us to decide on the effectiveness, the improvement needs, and the coherence of our strategic orientation towards the latter.

**I have the full and total responsibility for quality. As concerns operations, I entrust by delegation to Stéphanie Moriset (Quality Manager of IRIS Instruments), the responsibility and the authority to ensure that the Quality Management System remains compliant with the International Standard in all circumstances, to animate it with the process pilots and to report me on its operation. On the other hand, all employees have a responsibility in their own area of work to ensure that quality is integrated throughout the company.**

I undertake that this policy and the objectives to be achieved are known, shared and that the necessary means and resources are made available for its implementation by all employees.

**I ask, guide and support process pilots and all employees in their involvement in our quality approach in order to ensure the success and improvement of the policy adopted.**